

| FORD PROTECT®

PremiumCARE

EXTENDED SERVICE PLAN



Go Further

GO FURTHER WITH PREMIUMCARE

Enhance your ownership experience and protect your investment with PremiumCARE.

DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

The numbers speak for themselves†:

Choose the \$0 deductible option with a Ford Protect PremiumCARE Extended Service Plan.



These examples are based on an average estimated Canadian retail repair cost for 2015 Explorer. Actual repair costs will vary by vehicle and Dealer location.



Comprehensive Coverage

- Covers the parts and labour on over 1,000+ vehicle components to help shield you from the cost of unexpected repairs



First-Day Rental Vehicle Benefits

- Rental vehicle reimbursement of up to \$35/day for up to 10 days on a covered repair
- Optional Rental Plus! ** upgrades benefits to \$75/day (maximum) for up to 10 days



Roadside Assistance†

- Covers towing, flat tire change, trip planning, emergency travel expense reimbursement, battery boost (excluding electric batteries), winch out, lockout assistance, fuel delivery



Choose Your Deductible

- Adjust the standard \$100 deductible to \$0 (new plans only), \$50, \$200 or a “disappearing” deductible.

†When the \$0 deductible option is chosen.

**New plans only.

‡Extends complimentary Roadside Assistance coverage beyond Warranty Roadside Coverage when plan time/distance exceeds Warranty Roadside Coverage period.

THE EASIEST CHOICE FOR THE ULTIMATE PLAN

Upgrade to PremiumCARE Plus!

- First-day rental vehicle benefits up to \$75/day up to 10 days
- \$0 deductible
- Lighting coverage of all light bulbs, lamps and headlamps, including LED and HID

With thirteen popular time and distance options to choose from, there's a PremiumCARE Plus! plan that's right for you:

TIME AND DISTANCE SELECTION	
TIME	DISTANCE
8 years	200,000 km
8 years	80,000 km
7 years	150,000 km
7 years	80,000 km
6 years	120,000 km
6 years	100,000 km
6 years	80,000 km
5 years	150,000 km
5 years	120,000 km
5 years	100,000 km
5 years	80,000 km
4 years	100,000 km
4 years	80,000 km

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres.

Coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty (if applicable).



WHY FORD PROTECT?



Convenience

- Service at all Ford and Lincoln Dealers across Canada and the U.S.



Confidence

- Expert service by Ford-trained Technicians using Ford-approved parts for superior fit, finish and performance
- The only plan 100% backed by Ford Motor Company of Canada, Limited



Value

- Coverage is transferable* and may increase the resale or lease-end value of your vehicle
- Shields you from unexpected repairs with extended component coverage
- Flexible payment options – plan costs may be included in your finance contract

A smart way to protect your investment!

*Transfer fee may apply.



PremiumCARE



ENGINE

All Internal Lubricated Parts
Cylinder Block
Cylinder Heads
Diesel Injector Pump
Diesel Lift Pump
Engine Mounts
Flywheel
Flywheel Ring Gear
Fuel Tank and Metal Lines
Gas and Diesel Fuel Injectors and Metal Fuel Lines
Harmonic Balancer and Bolt
Ignition Coil and Ignition Module (Electric)
Manifold (Exhaust and Intake)
Manifold and Bolts
Oil Pan
Oil Pump
PCM Module
Powertrain Control, Sensors, Actuator
Radiator and Fan (Clutch or Motor)
Seals and Gaskets
Thermostat
Thermostat Housing
Timing Chain Cover
Timing Chain (Gears or Belt)
Turbocharger/Supercharger Unit (Factory Installed)
Valve Covers
Variable Camshaft Timing (VCT) Phasers
Water Pump



TRANSMISSION

All Internal Parts
Release Hubs & Bearings
Seals and Gaskets
Torque Converter
Transfer Case (Including All Internal Parts)
Transmission Case
Transmission Linkage
Transmission Control Module
Transmission Mounts



REAR-WHEEL-DRIVE AXLE

Axle Shafts
Bearings (Front & Rear)
Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
Driveshaft
Seals and Gaskets
Universal and Constant Velocity Joints



FRONT-WHEEL-DRIVE AXLE

Axles, Seals and Gaskets
Bearings (Front & Rear)
Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
Hubs, Automatic Front Locking (Four-Wheel Drive)
Locking Rings (Four-Wheel Drive)
Seals and Gaskets
Universal and Constant Velocity Joints



STEERING

Column Lock (Tilt Wheel)
Control Valve
Cooler and Metal Lines
Electronic Power Assisted Steering
Idler Arm
Power Steering Pump/Electric Power Steering Actuator
Pulley Assembly
Seals and Gaskets
Steering Column
Steering Gear Housing, Manual and Power (Including All Internal Parts)
Steering Shaft
Underbody Steering Linkages and Couplings



BRAKES

ABS Hydraulic Control Unit
Anti-Lock Brake Module and Sensors
Backing Plates
Brake Booster (Power)
Calipers

Combination Valve
Metal Lines and Fittings
Master Cylinder
Parking Brake Linkage and Cables
Retainers and Clips
Self-Adjusters
Shaft (Brake Pedal)
Springs
Wheel Cylinders



FRONT AND REAR SUSPENSION

Auto-Levelling Suspension System (Factory Installed)
Ball Joints (Upper and Lower)
Control Arms (Upper and Lower)
Control Arm Shafts and Bushings
Kingspins and Bushings
Linkage and Bushings
MacPherson Struts
Roll Stability Control
Spindle and Spindle Supports
Springs
Stabilizer Bar
Tie Rods



ELECTRICAL

Alternator
AWD/4WD System
Charge and Volt Gauges
Clock (Electric)
Driver's Seat Position Sensor
Electronic Ignition Module
Fuel Pump
Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
Ignition Lock & Switch
Intelligent 4WD Systems
Power Mirrors (Not Glass Damage or Breakage)
Power Running Boards
Radiator Fan Relay
Rear Window Power Sunshade
Speedometer/Odometer (Electrical and Mechanical)
Starter Motor
Starter Motor Solenoid
Switches (Manually Operated Electrical)
Temperature Gauge
Voltage Regulator



LIGHTING

Bulbs[^]
LED/HID Lamps and Headlamps[^]
Sealed Beam Lamps[^]



AIR CONDITIONING AND HEATING

Accumulator
Automatic Temperature Control
Clutch
Clutch Bearings
Clutch Switch
Compressor
Compressor Head
Compressor Seals
Condenser
Evaporator
Field Coil
Heater Blower Motor



HIGH-TECH

Active Park Assist
Adaptive Cruise Control
Adaptive or High Intensity Headlamp System (Excluding Lamps, Housing & Bulbs)
Air Suspension (Selected Electronic Components)
Anti-Theft Alarm (Factory Installed)
Auto Lock and Auto Unlock System (Excluding Lost Key Fob and Fob)
FordLink™ System
Forward Sensing System
Fuel Mixer (Alternative)
In-Dash Navigation System (Factory Installed)
Intelligent Oil Life Monitor System
Instrument Cluster (Excluding Dash Pad & Instrument Cluster Lens)
Key, SecurILock® (Excluding Lost or Damaged Microchip-Encoded Key)



EMISSIONS

Air Check Valve Assembly
Air Control Valve
Air Idle Vacuum Valve
Air Supply Valve (Hose and Tube)
Barometric Pressure Sensor
DEF System (Excludes Catalyst)
ECC Relay Assembly
EGR Control Valve
EGR Pressure Sensor
EGR Regulator Assembly
EGR Valve Adapter
Electronic Throttle Control
EVAP Vapour Storage Canister
Idler Air Control Valve
Knock Sensor
Mass Air Flow/Intake Air Temp Sensor
Oxygen Sensor
PCV Hose Assembly
PCV Valve
PCV Vapour Filter
Reductant Urea System
Temperature Sensor (Engine Coolant)
Vacuum Restrictor
VAF Sensor



AUDIO

Antenna, Radio (Base Assembly)
Audio Sound System
Cables and Wiring
Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory Installed)
Compass and Therm Readout Displays Controls (Rear Seat)
Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory Installed)
Rear Entertainment System (Factory Installed)



SAFETY

Air Bag Module Assembly
Blind Spot Information System (Electrical Only – Not Mirror or Glass Damage or Bulbs)
Collision Mitigation System
Cross Traffic Alert System
Diagnostic Module Assembly (Air Bag)
Door Ajar Warning Switch Assembly
Door Handles (Factory Installed)
Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
Head Restraint Retainers and Sleeves (Safety Belt)
Lane Departure Warning System
Lock Cylinder (Door)
Lock Lever Assembly (Door)
Lock Lever Assembly (Tailgate)
Lock Lever Retainers, Clips and Brackets Module (Passive Restraint)
MyKey® System (Does Not Cover Lost Keys)
Safety Belt Buckle (Front and Rear)
Safety Belt Motor Drive Assembly
Safety Belt Restraint Carrier
Safety Belt Retractors
Safety Belt Track Assembly
Safety Warning Chime Assembly
Safety Canopy
Sensors (Air Bag)
Shoulder Strap Track Assembly
Window Handles (Factory Installed)
Wiring Assembly (Air Bag)



1,000+ COMPONENTS COVERED

THE ONLY COMPONENTS NOT COVERED BY PREMIUMCARE:

MECHANICAL – Service adjustments and cleaning, software upgrades, lost key fob, lost keys, navigation map media (CD/DVD/memory cards/hard drive), batteries of all types and cables, engine belts, hoses of all types, hose clamps & hose seals, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam lamps, LED & HID lamps and headlamps, fogging of lamp assemblies), shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, wiper blades, wheel studs and unauthorized alterations or modifications of the vehicle of any kind.

EXTERIOR – Service adjustments, glass and fixed (non-moving) body parts, bumpers, glass, mouldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top and bow, fabric, liners and fasteners.

INTERIOR – Carpets, dash pad, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.

NEW VEHICLE PLANS

TIME AND DISTANCE SELECTION						
	200,000 km	150,000 km	120,000 km	100,000 km	80,000 km	60,000 km
8 years	■ ^{††}	■	■	■	■ ^{††}	■
7 years	■	■ ^{††}	■	■	■ ^{††}	■
6 years	■	■	■ ^{††}	■ ^{††}	■ ^{††}	■
5 years	■	■ ^{††}	■ ^{††}	■ ^{††}	■ ^{††}	■
4 years		■	■	■ ^{††}	■ ^{††}	
3 years		■	■	■	■	

^{††}PremiumCARE Plus! Upgrade available at these plan intervals.

USED VEHICLE PLANS

Certified Pre-Owned vehicles are eligible for longer-term plans[§] starting at 5 years/100,000 km to 10 years/200,000 km.

TIME AND DISTANCE SELECTION							
Current kilometres	130,001 – 160,000	100,001 – 130,000	65,001 – 100,000	0 – 160,000	0 – 120,000	0 – 100,000	0 – 65,000
7 years/ 200,000 km					■ [§]		
7 years/ 150,000 km					■ [§]		
7 years/ 120,000 km					■ [§]		
7 years/ 100,000 km						■ [§]	
6 years/ 200,000 km					■ [§]		
6 years/ 150,000 km					■ [§]		
6 years/ 120,000 km					■ [§]		
6 years/ 100,000 km						■ [§]	
5 years/ 100,000 km			■			■ [§]	■
4 years/ 80,000 km			■				■
4 years/ 60,000 km			■				■
4 years/ 40,000 km			■				■
3 years/ 80,000 km			■				■
3 years/ 60,000 km		■	■				■
3 years/ 40,000 km		■	■				■
2 years/ 40,000 km		■	■				■
1 year/ 20,000 km	■	■	■				■
6 months/ 10,000 km				■ ^{††}			
3 months/ 5,000 km				■ ^{††}			

NOTE: Not all CPO (Certified Pre-Owned) plans are listed in chart above. See Dealer for details on available 8 to 10-year plans.

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations for all New Vehicle Plans are calculated from the Warranty Start Date and zero kilometres.

Coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty (if applicable).

[§]Applies to CPO (Certified Pre-Owned) vehicles only.

^{††}Applies to PremiumCARE plan only.

[^]Unless Interior/Exterior Lighting Delete Option selected.

THE ULTIMATE OWNERSHIP EXPERIENCE

PremiumCARE + FMPP

By combining PremiumCARE with a Ford Maintenance Protection Plan, you benefit from our ultimate coverage of 1,000+ vehicle components, plus all required scheduled maintenance[^] (as outlined in your Owner's Manual) and coverage of 8 wear items.

[^]Based on scheduled maintenance intervals and the applicable Operating Conditions set out in your vehicle's Owner's Manual and limited to the maximum number of service visits included in the selected plan.



VEHICLE MAKE _____ MODEL _____

YEAR _____ NEW PRE-OWNED

DATE OF PURCHASE ____ / ____ / ____ ODOMETER _____

TIME/DISTANCE _____ PRICE \$ _____

DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

This brochure is only intended to provide limited general information about Ford Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Manual for complete details of the New Vehicle Limited Warranty.

24-hour Roadside Assistance | 1-800-665-2006



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