

RO# : 20647 | Tag# : 3396

Check-in: Mon Oct 21, 2024 | 10:11 AM

Ready for Pickup: Mon Nov 11, 2024 | 4:01 PM

Promise Time: Wed Oct 23, 2024 | 5:00 PM

Customer
Austin Blakley
9289430
(903) 274 - 7278
allan.angelab@gmail.com
130 South East 7th Street
Cooper, TX 75432

Pickup-Customer
Same as Customer

Billing-Customer
Same as Customer

Vehicle
2020 Ford F-150
1FTEW1E51LFC81984
58,901 Mi In / 58,901 Mi Out
In Service: 12/19/2020

Service Advisor
BOBBY YANCY
897

A. MISCELLANEOU	cs transmission hunts for gear while driving and slams into gear check and advise	Warranty Pay	\$0.00
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Job added by BOBBY YANCY on Mon Oct 21, 2024 | 10:11 AM

MISCELLANEOUS -MISCELLANEOUS Labor \$0.00

1. Customers concern verified, vehicle exhibits a harsh 4th- 5th upshift and will momentarily downshift from 5th to 4th before shifting from 5th to 6th gear upshift. Positioned vehicle on the lift for preliminary inspection, Fluid quality is ok but overfull. Adjusted Transmission fluid level and verified the repair, Concern is still present. Opened an IDS session, DTC's P07F7 - Gear 10 incorrect ratio, monitored Transmission live data. Found during road test when accelerating to shift to 6th gear Transmission remains in 4th gear and will slam into 6th gear around 3000 Rpm. Shift solenoid F fluid pressure maxes out 209 PSI. Ran Oasis found TSB 24-2101, followed service procedure. Step 1: IDS is up to date, Step 2: DTC P07F7 is present. Sticking Valves - Main Control Valve Body Step 1: Followed service procedure to remove and disassemble the main control valve body. Performed Main control valve body overhaul procedure and reinstalled back into the vehicle. Refilled with Fresh Transmission fluid, cleared adaptive tables. Performed transmission adaptive strategy verified the repair. Concern is still present. Next recommended step is to replace the CDF drum assembly, Vehicle qualifies for LTIS, the decision is made to replace the Transmission assembly. Removed and replaced Transmission assembly, reassembled with the one time use parts required to properly perform the repair. Topped off fluid level, Updated Transmission strategy number and solenoid body ID. Cleared Adaptive tables performed Transmission strategy verified the repair no concerns present.

2. 7001D 0.6, 7001D45 0.3, 7000A 7.7, 7000AXQ 0.2, 7000A11 0.6, 7001D15 4.1 Total : 13.5

Parts \$0.00

WPR - WARRANTY PART RETURNED 1

JL3Z 7000ERM - AUTOMATIC TRANSMISSION ASY 1 SOR

SOR No	Requested By	SOR Date	SOR Qty
4292	BOBBY YANCY	31 Oct 2024	1

FL3Z 6775D - SHIELD 1

N800594S100 - BOLT 4 SOR



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Austin Blakley 9289430 (903) 274 - 7278	Same as Customer	2020 Ford F-150 1FTEW1E51LFC81984	BOBBY YANCY 897

SOR No	Requested By	SOR Date	SOR Qty
4292	BOBBY YANCY	31 Oct 2024	4

7L1Z 4B496C - BOLT 2
7L1Z 4B496D - BOLT 3
W716375S900 - BOLT 9
W715131S442 - BOLT 1
W714418S439 - BOLT 4
W718353S900 - BOLT 4
W520514S440 - NUT - HEX. 4
W520113S440 - NUT 4
W520114S442 - NUT - HEX. 4 SOR

SOR No	Requested By	SOR Date	SOR Qty
4292	BOBBY YANCY	31 Oct 2024	4

W715618S437 - NUT 4
XT 12QULV - OIL - AUTOMATIC TRANSMISSION 10
W712658S439 - BOLT - HEX.HEAD 2
HL3Z 7G007A - RETAINER 6

B. MISCELLANEOU S	cs he feels slack in rear end check and advise	Customer Pay	\$0.00
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Job added by BOBBY YANCY on Mon Oct 21, 2024 | 10:11 AM

MISCELLANEOUS -MISCELLANEOUS Labor \$0.00

1. SEE LINE A FOR REPAIRS



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D. SMWA	SERVICE MANAGER WARRANTY AUTZORIZATION	Warranty Pay	\$0.00
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Tags: Add-on

Job added by BOBBY YANCY on Mon Nov 11, 2024 | 4:04 PM

SMWA -SERVICE MANAGER WARRANTY AUTZORIZATION	Labor	\$0.00
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1. ALL PARTS ARE NEW EXCEPT AS NOTED I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE THIS COPY MUST BE RETURNED FOR ADJUSTMENT DISCLAIMER OF WARRANTIES- Any warranties on products or parts sold hereby are those made by the manufacturer. The Seller, Toliver Auto Group, hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and Brian Toliver Auto Group Ford and Lincoln Stores neither assumes nor authorizes any other person to assume for it any liability in connection with this sale.

<p>Original Repair Order Mon Oct 21, 2024 10:11 AM</p>	Labor	\$0.00
	Parts	\$0.00
	Sublet Labor	\$0.00
	Sublet Parts	\$0.00
	Fees	\$0.00
	Discounts	\$0.00
	Tax	\$0.00
	Deductible	\$0.00
	Invoice Total	\$0.00

Next service due: 60000 miles on Fri Jan 10, 2025



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I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED:

ALL PARTS ARE NEW EXCEPT AS NOTED

THIS COPY MUST BE RETURNED FOR ADJUSTMENT

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

NOTICE PURSUANT TO PROPERTY CODE, 70.001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE, 9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

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X
Customer Signature

Date

