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May 24, 2024

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **NEW VEHICLE RECOMMENDED DEMONSTRATION / DELIVERY HOLD**
Update Before Sale 24U07
Certain 2024 Model Year F150 vehicles
Update HVAC module

PROGRAM TERMS

This program will be in effect through May 31, 2025, for unsold vehicles, or up to 60 days post the warranty start date (to allow for sales reporting and claim processing).

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F150 ICE/HEV	2024	Dearborn	May 31, 2023 through April 16, 2024
F150 ICE/HEV	2024	Kansas City	June 2, 2023 through April 16, 2024

US population of affected vehicles: 115,491. Affected vehicles are identified in OASIS and FSA VIN Lists.

Note: Some vehicles may be in the process of being repaired at the plant. Monitor OASIS before opening an RO and/or beginning a repair. Parts purchased for an FSA can be returned for credit, if required. See the EXCESS STOCK RETURN details in Attachment II for more information.

REASON FOR THIS PROGRAM

In some of the affected vehicles, air conditioning may lack proper airflow or temperature reduction.

SERVICE ACTION

Before demonstrating or delivering any new in-stock vehicles involved in this program, dealers are to reflash the HVAC module. This service must be performed on all affected vehicles at no charge to the vehicle owner. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

OWNER NOTIFICATION MAILING SCHEDULE

Owner letters will not be mailed for this program.