

**CONNECTED VEHICLE DATA** 

VIN not authorized to send vehicle status, VHA and DTC data. The VIN must be authorized in FordPass and have data sharing enabled in the vehicle.

**OASIS RESULTS:1FTFW1ED2MFB86637****USA - EN****31-MAY-2023 / 10:30:20 EST****LOCAL TIME: 31-MAY-2023 / 10:30:21 AM****VEHICLE INFORMATION**VEHICLE DESCRIPTION: **2021 F150**VERSION/SERIES: **PLATINUM SERIES**BODY STYLE: **Crew Cab**DRIVE TYPE: **4 WHL L/H PART TIME DRIVE**ENGINE: **3.5L V6**AXLE RATIO: **3.73 Ratio**

ENGINE CALIBRATION:

AXLE CODE: **L6**

TRANSMISSION:

WHEEL SIZE:

**MOD HYBRD TRNAXLE-A10R80-MHT-X****20 X 8.5" Polished Aluminum Wheel**FUEL TYPE: **Hybrid**TIRE: **275/60/20 A/T BSW**Sold to Fleet: **NO**Retail sales type: **R****ADDITIONAL INFORMATION**

PAINT COLOR:

**STAR WHITE 3C/PRISTINE WHITE 3**PAINT CODE: **AZ**GROSS VEHICLE WEIGHT: **7350 LB. GVW**

RADIO:

SYNC VERSION: **GEN1**

VHR ACTIVATED:

MODEM: **4G****OUTSTANDING FIELD SERVICE ACTIONS**

- **21G01 BLUECRUISE MODULE PROGRAMMING**

**WARNING MESSAGES**

**VERIFY STATE REGISTRATION, VIN MAY BE ELIGIBLE FOR CALIFORNIA EMISSIONS WTY  
LAST KNOWN COUNTRY --> UNITED STATES (OWNER EFFECTIVE DATE - 10-September-2021)**

**GENERAL WARRANTY INFORMATION**WARRANTY START DATE: **14-August-2021**BUILD DATE: **01-July-2021**RELEASE DATE: **01-July-2021**

SALE MILEAGE:

**WARRANTY COVERAGE**COVERAGE TYPE: **Corrosion Perforation**COVERAGE DESCRIPTION: **5 years / Unlimited miles**

ADDITIONAL INFO:

**No perforation req.on Aluminum Panels**COVERAGE TYPE: **Powertrain**COVERAGE DESCRIPTION: **5 years / 60,000 Miles (whichever occurs first)**ADDITIONAL INFO: **\***COVERAGE TYPE: **Safety Restraint**COVERAGE DESCRIPTION: **5 years / 60,000 Miles (whichever occurs first)**ADDITIONAL INFO: **\***COVERAGE TYPE: **Bumper-to-Bumper**COVERAGE DESCRIPTION: **3 years / 36,000 Miles (whichever occurs first)**

ADDITIONAL INFO:

Some B-to-B parts have limited coverage available:

- Brake pads/linings are limited to 12 months / 18,000 mile coverage
- Wheel alignment and wheel balance are limited to 12 months / 12,000 mile coverage
- Windshields replaced for stress cracks are limited to 12 months / 12,000 mile coverage
- Windshield Wiper blades are limited to 6 months coverage
- Tires are prorated after 12,000 miles driven
- Utilize the LTIS policy for up to 36 months and 36,000 miles, where applicable, review EFC09678 for details.

COVERAGE TYPE:

COVERAGE DESCRIPTION: **8 years / 100,000 Miles (whichever occurs first)****Hybrid - Unique Components**

ADDITIONAL INFO:

**high-voltage battery packs, high voltage charger, DC/DC convertor,****Electric Drive Module Assembly(includes electric motor and gearbox),****trans range****MARKETING MESSAGES**

**FordPass & Lincoln Access Rewards****Is your customer a FordPass or Lincoln Access Rewards Member?****[Please click here to visit the Rewards Member Portal and verify account information](#)****▲ EXTENDED COVERAGES****[Competitive make ESP part verification](#)**COVERAGE CATEGORY: **CESPQFV****0987 - USA 2023 84/100000 FBA POWERTRAINCARE WTY WROADSIDE**STANDARD DEDUCTIBLE: **100**OWNER NAME: **CERTIFIED CUSTOMER**

OPTIONS:

EXPIRATION DATE: **08/14/2028**DISTANCE: **100000**RENTAL: **40 UP TO 5 DAYS**TOWING: **0**CONTRACT SOLD BY: **USA 03553**ESP CONTRACT START DATE: **08/14/2021**

ESP CONTRACT START DATE: 08/14/2021 CONTRACT SIGNATURE DATE: 05/14/2023. CONTRACT START DISTANCE: 29831. OWNER OF VEHICLE MUST MATCH OWNER NAME ON OASIS FOR COVERAGE TO APPLY.

COVERAGE CATEGORY: **CESPQCVL****0987 - USA 2023 12/12000 FBA USED PREMIUMCARE WARRANTY**STANDARD DEDUCTIBLE: **100 USD**OWNER NAME: **CERTIFIED CUSTOMER**

OPTIONS:

EXPIRATION DATE: **08/14/2025**DISTANCE: **48000**RENTAL: **40 UP TO 5 DAYS**TOWING: **0 USD**CONTRACT SOLD BY: **USA 03553**ESP CONTRACT START DATE: **05/14/2023**

ESP CONTRACT START DATE: 05/14/2023 CONTRACT SIGNATURE DATE: 05/14/2023. CONTRACT START DISTANCE: 29831. OWNER OF VEHICLE MUST MATCH OWNER NAME ON OASIS FOR COVERAGE TO APPLY.

**▲ WARRANTY REPAIR HISTORY****[Click Here for Full Warranty History](#)****20-MARCH-2023**DEALER: **Southwest Ford, Inc.**ODOMETER: **000028834M**WARRANTY CLAIM NUMBER: **768274**

CONDITION CODE

CONDITION DESC **(NO DESC AVAILABLE)**LABOR OP **22S26C, 22S26ZZ**

PART NUMBER	PART DESCRIPTION	QUANTITY
<b>W718680 S439</b>		004
<b>FL3Z 17527 A</b>		001
<b>FL3Z 17526 A</b>		001

PERFORMED RECALL 22S26, REPLACED BOTH FRONT WIPERS ARMS. THE DRIVER SI DE DID NOT MEET THE REQUIRED DOTS FROM MANUFACTURE. THE PASSENGER SIDE ARM PASSED BUT DID NOT HAVE A KEY. ALL OK AT THIS TIME. 688 .30

**20-MARCH-2023**DEALER: **Southwest Ford, Inc.**ODOMETER: **000028834M**WARRANTY CLAIM NUMBER: **768274**CONDITION CODE **01**CONDITION DESC **BROKEN/CRACKED**LABOR OP **22B34B, 22B34ZZ**

PART NUMBER	PART DESCRIPTION	QUANTITY
<b>ML3Z 4234 E</b>		001
<b>ML3Z 4234 F</b>		001
<b>4234</b>		000

PERFORMED RECALL PER DEALER BULLETIN. FOUND PASSENGER REAR AXLE SHAFT HUB BOLT BROKEN AND OVER TIME THE AXLE SHAFT SPLINES HAVE STRIPPED THE HUB AND VEHICLE CANNOT DRIVE. REPLACED BOTH AXLE SHAFT ASSEMBLIES. AL L OK AT THIS TIME. 524-1.2 PERFORMED RECALL PER DEALER BULLETIN. FOUND PASSENGER REAR AXLE SHAFT HUB BOLT BROKEN AND OVER TIME THE AXLE SHAF T SPLINES HAVE STRIPPED THE HUB AND VEHICLE CANNOT

**12-DECEMBER-2022**DEALER: **Southwest Ford, Inc.**ODOMETER: **000024792M**WARRANTY CLAIM NUMBER: **760440**CONDITION CODE **04**CONDITION DESC **SOFTWARE REVISION/FLASH MODULE**LABOR OP **AP**

PART NUMBER	PART DESCRIPTION	QUANTITY
<b>14G371</b>		000

9.2 DIAGNOSE UNABLE TO DUPLICATE CONCERN NO SSM OR TSB APPLY PERFORMED DRAW TEST FOUND NO DRAW AT THIS TIME CUSTOMER SAYS THIS IS INTERMITTE NT CONCERN CALLED AND TALK TO FORD FSE DANNY HE SAID TO UPDATE ALL MOD ULES THAT HAVE UPDATES. AP TIME TO UPDATED PCM, ABS, SOBDMC, BECM, CCM , CMR, IPMA, PSCM, BCN TWICE, DDM, DSM, PDM, GSM, SCCM, DSP,WACM,AND A PIM RCLEARED ALL CODES AND RETEST ALL OK FSE SAID

**29-SEPTEMBER-2022**DEALER: **Southwest Ford, Inc.**ODOMETER: **000021437M**

WARRANTY CLAIM NUMBER: 754538 CONDITION CODE 42

CONDITION DESC DOES NOT OPERATE PROPERLY

LABOR OP 10654C, 10654C1

PART NUMBER	PART DESCRIPTION	QUANTITY
BAGM 94RH7 800		001

CUSTOMER THAT VEHICLE WOULD NOT START HAD TO JUMP OFF TEST BATTERY IT WAS AT 5CCA SHOULD BE AT 800CCA PUT NEW BATTERY IN VEHICLE RETEST ITS GOOD

**29-SEPTEMBER-2022**

DEALER: Southwest Ford, Inc.

ODOMETER: 000021437M

WARRANTY CLAIM NUMBER: 754538

CONDITION CODE

CONDITION DESC (NO DESC AVAILABLE)

LABOR OP 21S56H

PART NUMBER	PART DESCRIPTION	QUANTITY
W708777 S900C		001
ML3Z 1611165 A		001

1.5 PERFORMED RECALL

**24-SEPTEMBER-2022**

DEALER: Ruidoso Ford Lincoln, Inc.

ODOMETER: 000020860M

WARRANTY CLAIM NUMBER: 163875

CONDITION CODE 82

CONDITION DESC FREIGHT/POSTAGE/MAINTENANCE

LABOR OP 10654C

PART NUMBER	PART DESCRIPTION	QUANTITY
10654		000

TESTED BATTERY AND TESTED GOOD. 10654

**24-SEPTEMBER-2022**

DEALER: Ruidoso Ford Lincoln, Inc.

ODOMETER: 000020860M

WARRANTY CLAIM NUMBER: 163875

CONDITION CODE 04

CONDITION DESC SOFTWARE REVISION/FLASH MODULE

LABOR OP 222295A

PART NUMBER	PART DESCRIPTION	QUANTITY
14G647		000

RAN CODES AND GOT U3003 IN WACM, PSCM, DCSM, GWM AND ABS. GOT U3006, U 3007 U3013 IN BSM. TESTED BATTERY AND BATTERY PASSED. RAN ON OASIS AND FOUND TSB 22-2295. RETRIEVE DTCS CHECK FOR DOWNLOAD AND RUN THE IPC UPDATE APP. 04/E29 14G647

**13-JUNE-2022**

DEALER: David McDavid Ford Ft. Worth

ODOMETER: 000015913M

WARRANTY CLAIM NUMBER: 867318

CONDITION CODE

CONDITION DESC (NO DESC AVAILABLE)

LABOR OP 22S17B

PART NUMBER	PART DESCRIPTION	QUANTITY
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PERFORMED RECALL 22S17B